

TWNIC Personal Information Collection Statements

Approved by the 90th Domain Name Committee Meeting, Oct 30, 2013

Revised by the 109th Domain Name Committee Meeting, May 24, 2019

Revised by the 110th Domain Name Committee Meeting, Nov 29, 2019

Revised on July 18, 2022

Revised on June 01, 2023

1. Institute that collects Personal Information: The Personal Information you provide will be collected by Taiwan Network Information Center (TWNIC).
2. Purposes of collection: The Personal Information collected will be:
 - 2.1 Utilized by TWNIC in services relating to Domain Name registration, managements and dispute resolutions,
 - 2.2 Will be provided to non-public organizations for their legally-authorized collection, process and utilizations; contractual, quasi-contractual or other legal matters; managements in and services to consumers and customers; supervision and guidance in telecommunications and mass communication; and researches,
 - 2.3 Will be provided to public domains (including administrative juristic persons, government-donated foundations and other public juristic persons) for the performance in their duties, and
 - 2.4 Will be provided to other third-parties for their business within the scope specified in their business registrations and by-laws.
3. Personal Information to be collected: Personally Identifiable Information (name, id, job title, address, telephone numbers, email address), Employment-Related Information (name of employer, job description etc.) and Other Information (email communication, voice messages, traces automatically recorded by systems).
4. Term of preservation and utilizations: In order to preserve historical information of Domain Name registrations for avoidance of disputes, all Personal Information provided by Domain Name registrants, their employees and agents will be preserved and utilized during TWNIC's operation of domain name registration management services pursuant to the law and within two years following termination of the provision of these services .
5. Territory of preservation and utilizations: All hard copies of information will be preserved in Taiwan. Digital formats or database of Personal Information will be preserved in places where TWNIC operations are performed and its servers locate, which is Taiwan as of now. TWNIC will provide a WHOIS (Domain Name) search

interface accessible by the public via the internet. TWNIC will provide international online access of the Personal Information for registrars of Domain Names located outside of Taiwan, for purpose of their Domain Name registration business, only.

6. Utilization of Personal Information by TWNIC: TWNIC will subject the WHOIS search interface to the access of the public via the internet. TWNIC and its contractor printing firms (for TWNIC notifications and invoices), Domain Name Dispute Resolution Institutes and their experts, registrars for Domain Names and anyone authorized by particular Domain Name registrants will be utilizing the collected Personal Information.
7. Method of utilization: The collected Personal Information will be utilized in accordance with purposes of collection thereof.
8. Owner's rights of access and correction: Pursuant to Art. 3 of the Personal Information Protection Act, owners to Personal Information shall have the rights to access, to obtain copies of, to supplement and to correct the Personal Information of the owner. If you so wish, please contact TWNIC Customer Service at www.twnic.tw/service (To ensure safe receipt of your request, please obtain return confirmation of TWNIC.), or postage mail your written request. TWNIC will respond as soon as possible.
9. Control the access of your Personal Information: Among the items to be displayed in the WHOIS service, you may use the disclosure/non-disclosure function provided by TWNIC for setting public accessibility. Such settings and changes won't impact your rights in using your Domain Names.